Notice of Nondiscrimination

Discrimination is against the law.

Vital Care complies with applicable federal civil rights laws, including Section 1557 of the Affordable Care Act, and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation in its health programs and activities.

Vital Care:

- Provides free aids and services to individuals with disabilities to communicate effectively, including qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, etc.).
- Provides free language assistance services to individuals whose primary language is not English, including qualified interpreters and translated materials.

If you need these services, please contact your pharmacy's Compliance Officer/Section 1557 Coordinator at the number provided in your Service Introduction Letter, which was included with your education materials at the time of admission.

If you believe that Vital Care has failed to provide these services or has discriminated against you in any way, you may file a grievance via our Compliance & Ethics Hotline at 833-670-1011

You may also file a complaint with the U.S. Department of Health & Human Services, Office for Civil Rights (OCR):

- Online: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf
- Phone: 1-800-368-1019 (TTY: 1-800-537-7697)
- Mail: U.S. Department of Health & Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: Vital Care provides free language assistance services to individuals whose primary language is not English. If you need an interpreter or written information in another language, please ask us.

Chinese: Vital Care 为主要语言不是英语的人提供免费的语言援助服务。 **如果您需要口译员或其他语言的书面信息，请询问我们。**

Danish: Vital Care tilbyder gratis sproghjælp til personer, hvis primære sprog ikke er engelsk. Hvis du har brug for en tolk eller skriftlig information på et andet sprog, så spørg os.

Dutch: Vital Care biedt gratis taalhulp aan mensen van wie de primaire taal geen Engels is. Als u een tolk of schriftelijke informatie in een andere taal nodig heeft, neem dan contact met ons op.

French: Vital Care fournit des services d'assistance linguistique gratuits aux personnes dont la langue maternelle n'est pas l'anglais. Si vous avez besoin d'un interprète ou d'informations écrites dans une autre langue, n'hésitez pas à nous en faire part.

German: Vital Care bietet kostenlose Sprachassistenzdienste für Menschen an, deren Hauptsprache nicht Englisch ist. Wenn Sie einen Dolmetscher oder schriftliche Informationen in einer anderen Sprache benötigen, fragen Sie uns bitte.

Greek: Vital Care παρέχει δωρεάν υπηρεσίες γλωσσικής βοήθειας σε άτομα των οποίων η κύρια γλώσσα δεν είναι τα αγγλικά. Εάν χρειάζεστε διερμηνέα ή γραπτές πληροφορίες σε άλλη γλώσσα, ρωτήστε μας.

Irish: Cuireann Vital Care seirbhísí cúnaimh teanga saor in aisce ar fáil do dhaoine nach é an Béarla a bpríomhtheanga. Má theastaíonn ateangaire nó eolas scríofa uait i dteanga eile, cuir ceist orainn.

Italian: Vital Care fornisce servizi di assistenza linguistica gratuiti a persone la cui lingua principale non è l'inglese. Se avete bisogno di un interprete o di informazioni scritte in un'altra lingua, chiedeteci.

Korean: Vital Care는 영어가 모국어가 아닌 사람들에게 무료 언어 지원 서비스를 제공합니다. 다른 언어로 된 통역사나 서면 정보가 필요한 경우 당사에 문의하십시오.

Norwegian: Vital Care tilbyr gratis språkhjelpetjenester til personer hvis hovedspråk ikke er engelsk. Hvis du trenger tolk eller skriftlig informasjon på et annet språk, kan du spørre oss.

Polish: Vital Care świadczy bezpłatne usługi pomocy językowej dla osób, których głównym językiem nie jest angielski. Jeśli potrzebujesz tłumacza ustnego lub pisemnej informacji w innym języku, skontaktuj się z nami.

Russian: Vital Care предоставляет бесплатные услуги языковой помощи людям, чьим основным языком не является английский. Если вам нужен переводчик или письменная информация на другом языке, пожалуйста, свяжитесь с нами.

Spanish: Vital Care ofrece servicios gratuitos de asistencia con el idioma para personas cuya lengua materna no es el inglés. Si necesita un intérprete o información escrita en otro idioma, por favor pregunte por ayuda.

Swedish: Vital Care tillhandahåller gratis språkhjälpstjänster till personer vars primära språk inte är engelska. Om du behöver tolk eller skriftlig information på ett annat språk är du välkommen att fråga oss.